

ATLANTIC ENERGY MD, LLC
MARYLAND THIRD PARTY SUPPLIER SMART RATE CUSTOMER CONTRACT
ELECTRICITY & NATURAL GAS CONTRACT SUMMARY

Electricity and Natural Gas Supplier Information	Atlantic Energy MD, LLC Electric Supplier License Number: IR-3605 Natural Gas Supplier License Number: IR-3604 Info@Atlanticenergyco.com www.atlanticenergyco.com (800) 917-9133
Price Structure	Introductory rate for two (2) months followed by a variable rate.
Electricity Supply Price	«Rate» cents per kWh. Fixed intro rate for two (2) billing cycles; a variable rate for the remainder of the Term. With a variable rate, your price may vary month-to-month based on Atlantic’s actual and estimated costs of obtaining electricity supply from PJM including but not limited to prior period adjustments, inventory and balancing costs, transportation and transmission costs incurred by Atlantic, and other market and business-related factors such as administrative costs, expenses, and margins. There is no cap on your variable price, and there is no limit on how much the price may change from one billing cycle to the next. You will receive notice of variable price changes when you receive the bill with that price.
Natural Gas Supply Price	«Rate» cents per therm. Fixed intro rate for two (2) billing cycles; a variable rate for the remainder of the Term. With a variable rate, your price may vary month-to-month based on natural gas market pricing from the NYMEX exchange, transportation, and other market and business related factors such as administrative costs, expenses, and margins. There is no cap on your variable price, and there is no limit on how much the price may change from one billing cycle to the next. You will receive notice of variable price changes when you receive the bill with that price.
Statement Regarding Savings	The supply price may not always provide savings.
Incentives	Smart Home Bundle. 1 Wi-fi Smart Camera and 3 Wi-fi Color Changing LEDs after 90 days of service, 1 Bluetooth Speaker Bulb and 1 Wi-fi Smart Camera after 6 months of service, 10 Energy Efficient LED Light Bulbs after 12 months of service, and 3 Wi-fi Smart Plugs after 18 months of service. After 24 months of continuous service, Customer will be eligible to receive a cashback rebate equal to 3% of the Customer’s total Atlantic Energy electricity and natural gas supply charges during months 13-24 of Customer’s service with Atlantic Energy.
Contract Start Date	Atlantic will begin furnishing electricity and/or natural gas supply on the date set by your utility.
Contract Term/Length	This Agreement will continue until terminated by either Us or You in accordance with the Cancellation Section of your Terms of Service.
Cancellation/Early Termination Fees	None.

For additional information, please refer to your Terms and Conditions. Please retain this document for your records. If you have any questions regarding this agreement, contact your competitive supplier using the information above.

ATLANTIC ENERGY MD, LLC
MARYLAND THIRD PARTY SUPPLIER CUSTOMER CONTRACT
VARIABLE RATE TERMS OF SERVICE

1. **Agreement to Sell and Purchase Energy.** This is an agreement between Atlantic Energy MD, LLC (“Atlantic”, “Us”, “Our”, “We”), an independent third party electricity and natural gas supplier, and the undersigned customer (“Customer” or “You” or “Your”) authorizing a change in Customer’s Third Party Supplier (“TPS”) (the “Agreement”). Atlantic is licensed by the Maryland Public Service Commission (“PSC”) as a competitive electricity supplier (License Reference Number IR-3605) and natural gas supplier (License Reference Number IR-3604). The PSC regulates distribution prices and services. The Federal Energy Regulatory Commission (“FERC”) regulates transmission prices and services. Subject to the terms and conditions of this Agreement, Atlantic agrees to sell and deliver, and Customer agrees to purchase and accept the quantity of electricity and natural gas, as estimated by Atlantic, necessary to meet Customer’s requirements based upon consumption data obtained by Atlantic or the delivery schedule of the Customer’s Electric Distribution Company (the “EDC” or “Utility”) and Natural Gas Distribution Company (“NGDC” or “Utility”). Atlantic is not affiliated with and does not represent the EDC or the NGDC. The amount of electricity and natural gas supplied under this Agreement is subject to change based upon data reflecting Customer’s consumption obtained by Atlantic or the utility’s delivery schedule. Your utility will continue to deliver the electricity and natural gas supplied by Atlantic.
2. **Term.** The Term shall commence as of the date of the first meter reading following when the change of Customer’s provider to Atlantic is deemed effective by the EDC and/or NGDC, and shall continue until terminated by either Us or You in accordance with the Cancellation Section of your Terms of Service.
3. **Cancellation; Early Termination Fee.** Customer may cancel this Agreement at any time by contacting Atlantic at (800) 917-9133 or via email at info@atlanticenergyco.com. There is no early termination fee.

Atlantic may cancel this agreement at any time upon providing 30 days written notice to Customer. Common reasons for Atlantic to cancel this agreement include: Non-Payment – If your service is terminated by your EDC or NGDC, then this agreement is canceled on the date that your electric and/or natural gas service is terminated. You will owe us for amounts unpaid for our charges for electricity generation or natural gas supply service up to the date of termination. Customer Move – Atlantic may cancel this agreement if Customer moves outside of an area served by Atlantic or where Atlantic charges a different price. If we cancel this agreement for any reason other than for customer non-payment, we will follow applicable rules in providing notice to you. Customer is liable for all Atlantic charges until Customer returns to the utility for electricity and natural gas supply or goes to another supplier. A final bill will be rendered within twenty (20) days after the final scheduled meter reading or if access is unavailable, an estimate of consumption will be used in the final bill, which will be trued up subsequent to the final meter reading.
4. **Right of Rescission.** Customer may rescind this Agreement at any time before midnight of the third business day after receiving this disclosure statement by contacting Atlantic by phone at (800) 917-9133 or by email at info@atlanticenergyco.com.
5. **Pricing and Billing.** This is an intro rate that will not change for the first two (2) months with Atlantic. Thereafter you will pay a variable rate, which means that the rates for electricity and natural gas supplied during the Term of the Agreement may change from month to month based on various factors, including weather fluctuations. The rate We charge for electricity and natural gas does not include Utility charges. The rate for your first two (2) months with Atlantic is set forth on the applicable Contract Summary above. The price that you will pay per kWh for electricity generation supply may thereafter vary from month to month based on the following factors: Atlantic Energy’s actual and estimated costs of obtaining electricity supply from PJM including but not limited to prior period adjustments, inventory and balancing costs, transportation and transmission costs incurred by Atlantic, and other market and business-related factors such as administrative costs, expenses, and margins. There is no limit on the amount that your price can decrease or increase from month to month. Your Atlantic electricity price may be higher or lower than the EDC’s price in any particular month, and there is no maximum price. The variable price for all-natural gas sold under this Agreement is established on an approximately monthly basis and is based upon natural gas market pricing

from the NYMEX exchange, transportation, and other market and business-related factors such as administrative costs, expenses, and margins. There is no limit on the amount that your natural gas price can decrease or increase from month to month. Your Atlantic natural gas price may be higher or lower than the NGDC's price in any particular month, and there is no maximum price. Customers can call Atlantic at (800) 917-9133 or visit our website at www.atlanticenergyco.com for historical, current and future variable pricing. Please note that historical prices are not indicative of present or future pricing.

Customer will receive one bill each month issued by Your Utility. Unless otherwise provided herein, payment terms are governed by the terms of Your Utility's tariff if Your Utility issues the bill. All accounts which are overdue may be referred to a collection agency consistent with Maryland law. Your bill will be based on scheduled meter readings and/or estimates provided by Your Utility.

6. **Assignment.** Customer may not assign its interests in and delegate its obligations under this Agreement without the express written consent of Atlantic. Atlantic may assign this Agreement to another energy supplier, energy services company, or other entity authorized by the PSC.
7. **Information Release Authorization.** Customer authorizes Atlantic to obtain and review information regarding Customer's credit history from credit reporting agencies and the following information from the utility: consumption history; billing determinants; account number; billing and payment information; and credit information. This information may be used by Atlantic to determine whether it will commence and/or continue to provide energy supply service to Customer and will not be disclosed to a third party unless required by law. Customer's execution of this Agreement shall constitute authorization for the release of this information to Atlantic. This authorization will remain in effect during the Initial Term and any Renewal Term. Customer may rescind this authorization at any time by providing written notice thereof to Atlantic or by calling Atlantic at (800) 917-9133. Atlantic reserves the right to cancel this Agreement in the event Customer rescinds the authorization.
8. **Agency for Electricity and Gas.** Customer hereby designates Atlantic as agent to; (a) arrange and administer contracts and service agreements between Customer and Atlantic and those entities including the PJM Interconnection engaged in the generation, transmission and delivery of Customer electricity supplies; and (b) nominate and schedule with the appropriate entities including the EDC for the delivery of electricity to the Delivery Point and the Customer's end-use premises. Atlantic as agent for the Customer will schedule the delivery of adequate supplies of electricity that meet the Customer's requirements as established by the EDC and in response to information provided by the EDC. These services are provided on an arm's length basis and market-based compensation is included in the rate noted above. Customer hereby designates Atlantic as agent to; (a) arrange and administer contracts and service agreements between Customer and Atlantic and between the interstate pipeline transporters of Customer natural gas supplies; (b) nominate and schedule with the interstate pipeline the transportation of Customer's natural gas supplies to the Delivery Point(s), and with the NGDC for the transportation of the Customer's natural gas supplies from the Delivery Point(s) to the Customer's end-use premises; and (c) aggregate Customer's natural gas supplies with such supplies of other customers served by Atlantic to maintain qualification for NGDC transportation service and resolve imbalances that may arise during the term of this Agreement. Atlantic as agent for the Customer will schedule the delivery of adequate supplies of natural gas that meet the Customer's city gate requirements as established by the NGDC and in response to information provided by the NGDC. Atlantic agrees to arrange for the transportation of the natural gas supplied under this Agreement from the Delivery Points to the Customer's end-use premises. These services are provided on an arm's length basis and market-based compensation is included in the rate noted above. Customer and Atlantic agree that title to, control of, and risk of loss to the natural gas supplied by Atlantic under this Agreement will transfer from Atlantic to Customer at the Delivery Point(s).
9. **Dispute Procedures.** In the event of a billing dispute or a disagreement involving Atlantic's service hereunder, the parties will use their best efforts to resolve the dispute. Customer may contact Atlantic by telephone or in writing, as provided below. If the complaint is not resolved after contacting Atlantic, or for general utility information, You may contact the PSC using the below information. Customer shall remit payment as required during the dispute, and such payment shall be refunded if warranted by the dispute's

resolution.

By Phone	(800) 492-0474
In Writing	Maryland Public Service Commission, William Donald Schaefer Tower 6 St. Paul St., 16th Floor Baltimore, MD 21202
On Website	https://www.psc.state.md.us/

10. **Entire Agreement/ No Warranty.** This Agreement, including the Contract Summary, any enrollment form, and applicable attachments, as written makes up the entire Agreement between Customer and Atlantic. Atlantic makes no representations or warranties other than those expressly set forth in this Agreement, and Atlantic expressly disclaims all other warranties, express or implied, including merchantability and fitness for a particular use.
11. **Force Majeure.** Atlantic will make commercially reasonable efforts to provide electricity and natural gas hereunder but Atlantic does not guarantee a continuous supply of electricity or natural gas to Customer. Certain causes and events out of the control of Atlantic ("Force Majeure Events") may result in interruptions in service. Atlantic will not be liable for any such interruptions caused by a Force Majeure Event, and Atlantic is not and shall not be liable for damages caused by Force Majeure Events. Force Majeure Events shall include acts of God, fire, flood, storm, terrorism, war, civil disturbance, acts of any governmental authority, accidents, strikes, labor disputes or problems, required maintenance work, inability to access the local distribution utility system, non-performance by the utility (including, but not limited to, a facility outage on gas distribution lines or electric facilities), or any other cause beyond Atlantic's control.
12. **Liability.** The remedy in any claim or suit by Customer against Atlantic will be solely limited to direct actual damages. All other remedies at law or in equity are hereby waived. In no event will either Atlantic or Customer be liable for consequential, incidental, indirect, special or punitive damages. These limitations apply without regard to the cause of any liability or damages. There are no third-party beneficiaries to this Agreement.
13. **Utility Contact Information.**

<u>Utility Name</u>	<u>Emergency Contact</u>	<u>Customer Service Contact</u>
Baltimore Gas & Electric Co	Electric: 1-877-778-2222 Gas: 1-877-778-7798	1-800-685-0123
PEPCO	1-877-737-2662	1-202-833-7500
Delmarva	Electric: 1-800-898-8042 Gas: 1-302-454-0317	1-800-375-7117
Potomac Edison	1-888-544-4877	1-800-686-0011
Southern Maryland Electric Coop	1-888-440-3311	1-877-747-6326

14. **Atlantic Contact Information.** Customer may contact Atlantic's Customer Service Center at (800) 917-9133, Monday through Friday 9:00 a.m. - 7:00 p.m. EST (contact center hours subject to change). Customer may write to Atlantic at: Atlantic Energy, 1166 W Newport Center Dr., Ste. 112, Deerfield Beach, FL 33442 or via Email at: info@atlanticenergyco.com.
15. **WAIVER OF JURY TRIAL.** ALL CLAIMS OR DISPUTES ARISING UNDER OR RELATING TO THIS AGREEMENT THAT ARE NOT RESOLVED USING THE DISPUTE PROCEDURES ABOVE, ARE TO BE SETTLED BY BINDING ARBITRATION IN THE STATE OF MARYLAND OR ANOTHER

LOCATION MUTUALLY AGREEABLE TO THE PARTIES. THE ARBITRATION SHALL BE CONDUCTED ON A CONFIDENTIAL BASIS PURSUANT TO THE COMMERCIAL ARBITRATION RULES OF THE AMERICAN ARBITRATION ASSOCIATION. ANY DECISION OR AWARD AS A RESULT OF ANY SUCH ARBITRATION PROCEEDING SHALL BE IN WRITING AND SHALL PROVIDE AN EXPLANATION FOR ALL CONCLUSIONS OF LAW AND FACT AND SHALL INCLUDE THE ASSESSMENT OF COSTS, EXPENSES, AND REASONABLE ATTORNEYS' FEES. ANY SUCH ARBITRATION SHALL BE CONDUCTED BY AN ARBITRATOR EXPERIENCED IN COMPETITIVE RETAIL ENERGY MARKET AND SHALL INCLUDE A WRITTEN RECORD OF THE ARBITRATION HEARING. THE PARTIES RESERVE THE RIGHT TO OBJECT TO ANY INDIVIDUAL WHO SHALL BE EMPLOYED BY OR AFFILIATED WITH A COMPETING ORGANIZATION OR ENTITY. AN AWARD OF ARBITRATION MAY BE CONFIRMED IN A COURT OF COMPETENT JURISDICTION. CUSTOMER WILL NOT HAVE THE RIGHT TO PARTICIPATE IN A REPRESENTATIVE CAPACITY OR AS A MEMBER OF ANY CLASS OF CLAIMANTS PERTAINING TO ANY CLAIM SUBJECT TO ARBITRATION.

16. **Limitation of Liability.** The remedy in any claim or suit by Customer against Atlantic will be solely limited to direct actual damages. All other remedies at law or in equity are hereby waived. In no event will either Atlantic or Customer be liable for consequential, incidental, indirect, special or punitive damages. These limitations apply without regard to the cause of any liability or damages. There are no third-party beneficiaries to this Agreement.
17. **Choice of Laws.** This Agreement shall be construed under and shall be governed by the laws of the State of Maryland without regard to the application of its conflict of laws principles.
18. **Taxes.** Except as otherwise provided in the Agreement or provided by law, all taxes of whatsoever kind, nature and description due and payable with respect to service provided under this Agreement, other than taxes based on Atlantic's net income, shall be paid by Customer, and Customer agrees to indemnify Atlantic and hold Atlantic harmless from and against any and all such taxes.
19. **Regulatory Changes.** This Agreement is subject to present and future legislation, orders, rules, regulations or decisions of a duly constituted governmental authority having jurisdiction over this Agreement or the services to be provided hereunder. If at some future date there is a change in any law, rule, regulation, tariff, or regulatory structure ("Regulatory Change") which impacts any term, condition or provision of this Agreement including, but not limited to price, Atlantic shall have the right to modify this Agreement to reflect such Regulatory Change by providing 30 days' written notice of such modification to the Customer.
20. **Emergency Service.** Your EDC or NGDC will continue to respond to leaks and emergencies. In the event of a power outage, gas leak, service interruption or other emergency, Customer should immediately call the EDC or NGDC using the numbers provided above.
21. **Parties Bound.** This Agreement is binding upon the parties hereto and their respective successors and legal assigns. Customer and Atlantic have caused this Agreement to be executed by individuals authorized to bind each party, and Customer has reviewed all of the terms herein.
22. **Promotional Terms/Incentives.** 1 Wi-fi Smart Camera and 3 Wi-fi Color Changing LEDs after 90 days of service, 1 Bluetooth Speaker Bulb and 1 Wi-fi Smart Camera after 6 months of service, 10 Energy Efficient LED Light Bulbs after 12 months of service, and 3 Wi-fi Smart Plugs after 18 months of service. After 24 months of continuous service, Customer will be eligible to receive a cashback rebate equal to 3% of the Customer's total Atlantic Energy electricity and natural gas supply charges during months 13-24 of Customer's service with Atlantic Energy. To claim the cashback rebate, Customer must contact Atlantic Energy at info@atlanticenergyco.com or by calling Atlantic Energy at (800) 917-9133 following the completion of the 24th month of continuous service. Rebate checks will be mailed to eligible customers within 2-4 weeks after the rebate claim is submitted and confirmed. For Customers whose average electricity usage is less than 2,000 kilowatt hours per year, the promotion is limited to 5 LED Light Bulbs after 12 months of service.

Months of service must be continuous and consecutive to qualify to receive the identified products and cash back rebate. Products will be shipped directly to Customer approximately 20 days after the applicable service date benchmarks. Customer is ineligible to receive promotional items if customer is no longer enrolled with Atlantic or if an enrollment cancellation has been transmitted to the utility prior to the product shipping date. Atlantic Energy makes no representations or warranties regarding the promotional products other than those expressly set forth in this Agreement and provided by the manufacturer. Atlantic Energy expressly disclaims all other warranties, express or implied, including merchantability and fitness for a particular use with respect to the promotional products. See www.atlanticenergyco.com/promos for more details and product specifications.